UPLANDS WALK

Supported Housing Neighbourhood Impact Assessment





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INTRODUCTION

When the City of Nanaimo began developing ideas for new social housing complexes, the most pushback came from residents concerned about Pacifica's project at Uplands Drive. Concerns raised included crime rates, declining property values, and proximity to schools. These issues were the subject of research by students at Vancouver Island University and expanded upon by Pacifica. Findings suggest that concerns about the project decreased and that challenges identified by residents **did not materialize** after the facility opened.

NEIGHBOURHOOD PERCEPTIONS

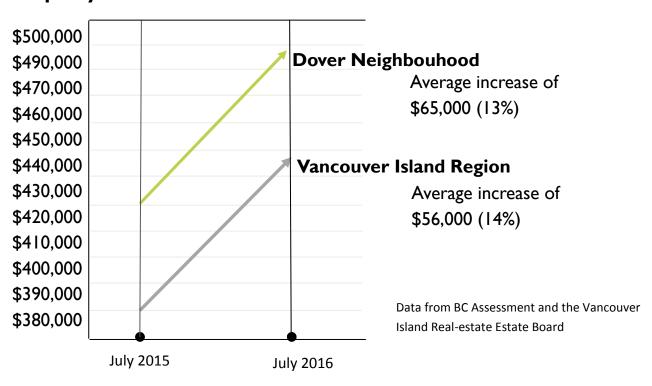
GENERAL LEVEL OF COMMUNITY CONCERN 19% 27% 81% 73% Concerned **Before After** Not concerned **CRIME & SAFETY** SCHOOL PROXIMITY **CONCERNS** CONCERNS 2% 6% 14% 32% 98% 94% 89% 86% **Before Before After After**

McDougall, K. "Supported Housing in the City of Nanaimo," *OfCity Consulting*. *City of Nanaimo*. (May 30, 2017). "Not in My backyard: Neighbourhood Perceptions on Supportive Social Housing."

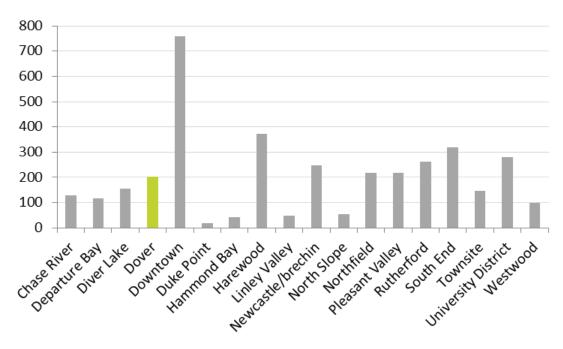


EMPIRICAL RESULTS

Property Values from 2015 - 2016



Reported Crimes in the City of Nanaimo



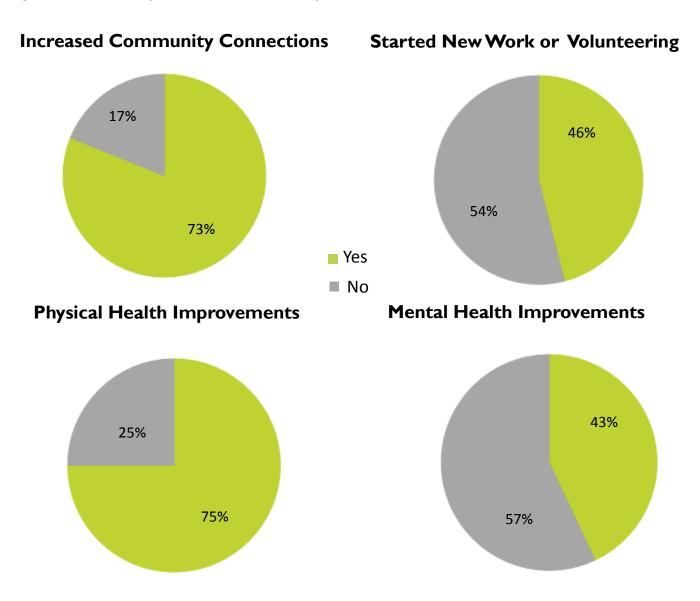
At 204 reported incidents in 2017, the Dover neighbourhood is at or below the average crime rate within the City of Nanaimo. There has been no perceptible increase in neighbourhood crime rates due to Uplands.

City of Nanaimo Crime Map. https://www.nanaimo.ca/crimereporting



UPLANDS WALK RESIDENT EVALUATION

Uplands Walk is a supportive housing complex in Nanaimo with staff on-site 24/7. With 33 units, this complex houses men and women who were either homeless or at risk of becoming homeless. Managed by Pacifica Housing, it's mandate is to provide innovative, affordable housing options and extensive support services to help break the cycle of homelessness. Pacifica measures impact or improvement on the quality of life for residents. **Overall, 88% of clients demonstrated improvement in their general situation as a result of being housed at Uplands Walk.** Specific results show improvement in all other areas.



By getting people housed and then providing supports, the housing first model increases the health and wellbeing of both individuals and communities.